

# December 2020 End-of-Life Policy for products of Laird Performance Materials

Laird Performance Materials values your business and the trust you have placed in our products, our people and our company. Like other global manufacturers, from time to time we re-examine our products for potential obsolescence. In some cases, we elect to discontinue certain products which are at or nearing the end of their lifecycles.

This December 2020 policy announcement is an update to the policy announced in April 2020. Our product discontinuation (end-of-life) timetable is as follows.

Recommendations and Actions	Last Purchase Date	Last Ship Date
Product End-of-Life (EOL)	6 months	12 months
Product End-of-Life (Market Factors	30 days	3 months

## What is Laird's EOL policy?

Our revised EOL (end-of-life) policy concerns the permanent discontinuance of a product, configuration or component. After the above dates, there will be no further Laird production support or EOL product technical support.

### What is Last Purchase Date?

It is the date upon which a customer company must place its last order. No orders will be accepted after that date.

### What is Last Ship Date?

It is the date upon which Laird, or a channel partner, will ship out any orders involving a product Laird has designated to be at end-of-life. See "How will you be notified?" below.

### What are "market factors?"

Newer technologies, applications, or other market trends all could have an adverse impact on an older product's price performance and lead to an EOL decision.

#### How will you be notified? Our pledge to you.

If Laird makes an EOL decision, Laird will use reasonable efforts to: 1) identify customers that purchased the discontinued product within the last 12 months; 2) send such customers an EOL notification; and 3) publish our EOL decisions on our website. The EOL notification will often include the reason for the discontinuance, helpful information on potential alternatives or replacements along with the Last Date Purchased and Last Date Shipped data. Any request for an extension must be approved by the respective Laird Product Manager. Additionally, please feel free to reach out to your sales contact if you are encountering any issues or have concerns. Our goals are to offer useful advice on possible courses of action and achieve 100 percent customer satisfaction!

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